

Dear Parents & Families,

Welcome to Francesca Lunch Box!

We are excited to service you, the students & school and promise to always give great service & quality all around. Here are the details of what you need to know and how to order. It's really simple!

ONLINE ORDERING PLATFORM (FOR PARENTS)

The online ordering portal is available for you and parents to login, signup and place orders. The portal can be accessed by visiting the following link:

[SchoolBitez - Hassle free school lunches](#)

When accessing the Parent Portal, parents can click, "Watch Tutorial Video" to learn how to register and order lunches for their children. The process is very easy and straightforward.

Deadlines:

- * Orders can be placed starting anytime now.
- * Ordering deadline is Sunday for the week of at 10:00pm for our full menu and a modified menu is available until 11:59pm the night before daily. You can also order plenty/months ahead as well.
- * Orders may be canceled from the online ordering platform.
- * Orders can be canceled until 7:00am on the day of service. Any cancelled meal will result in a credit automatically applied to your account, which can be used for future orders. If you miss the 7:00am cancellation deadline, email us and we'll always do our best to refund/credit you.

The best and fastest way to contact us is by emailing contact@franslunchbox.com anytime. We check our emails often and will respond in a timely manner.

For those who would like to download the SchoolBitez App for ordering, the registration code is: FPZ-STPETER for your school. The code is only needed for the App.

In the event of an emergency school closure (ie Snow Day), all lunches will be canceled automatically upon notification from the school. Credits will then be applied to your account for future lunch orders.

Thank you so much and we're looking forward to a great year!

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Salvatore Reina
Owner, Francesca Lunch Box
www.franslunchbox.com